

Anti Spam Policy

We think SMS messaging is a fantastic communications tool for sending useful and on-demand information. We are opposed to the sending of unsolicited SMS messages.

Text-Connect strictly forbids any SPAM messages to be sent to mobile phones from our service at any time.

Our Definition of Spam

We consider any unsolicited, unexpected, or unwanted SMS text message sent to the mobile subscribers in order to mislead them or extort their valuables from them to be SPAM, as well as any SMS text message originating from someone they have not authorized to have their mobile numbers.

Our users specifically agree NOT to use Text-Connect to send SPAM. Our users must comply with the following principles when sending SMS messages:

- No false, invalid or misleading information in the subject line or the body of SMS message should be sent.
- No SMS must be sent to mobile subscribers without having previously obtained her/his consent.
- Text displayed must clearly state or illustrate the service or product that is offered.
- Marketing campaigns must clearly identify who is providing the service (originator).

Our Anti-Spam Policy Enforcement

Any evidence of users not adhering to this anti-spam policy will cause immediate disconnection of his/her spam messages sending, suspension of the service and might also result in freezing of all SMS accounts to ensure an immediate end to the violation until the details of the case are cleared up. Accounts maybe permanently closed down without refund.

SPAM and Abuse Reporting

Please let us know about any abuse or unwanted/unsolicited messages. In your email, please include your mobile number, the date and time you received it and the contents of the message. Please send your details to anti-spam@text-connect.co.uk

We do not knowingly do business with any company or person that sends unsolicited SMS messages.

Last reviewed March 2024